

Microsoft Office 365 Migration and Support

For today's enterprise organizations, e-mail continues to be an effective, practical, and mission-critical communications platform. When your e-mail system goes down, everyone feels the impact, from the C-suite to every level of the organization, extending to partners, and most importantly, your customers.

Managing legacy Microsoft Outlook and SharePoint infrastructure, along with any other conventional communication platforms, is not only time consuming but a distraction for your highly-skilled IT staff. When allocating time and people for day-to-day server maintenance, patch management, or to solve end-user complaints and issues, it diminishes your IT department's ability to implement the technologies and processes your company needs to meet its strategic goals.

Leading organizations across the globe have already migrated to Microsoft Office 365 for these precise reasons. By implementing Microsoft Office 365, IT departments offload compute, storage, and maintenance of their communications infrastructure and reduce their on-site technology footprint. With Microsoft Office 365 in place, IT personnel are not only able to achieve practical benefits for their organization, like reduced power and cooling, but increase end-user satisfaction by improving functionality and availability of the software employees use every day.

Making the move to Microsoft Office 365

As an experienced Microsoft partner, CBTS guides IT teams step by step through Microsoft Office 365 implementations, helping organizations reap tangible business benefits faster.

Our certified experts work with your leadership team to establish business goals upfront and then assess your current environment to determine the scope for the Microsoft Office 365 migration. From there, our implementation team takes over, completes the transition to the new Microsoft Office 365 environment, and performs a post-move evaluation to ensure complete satisfaction before rollout across the entire organization.

CBTS Cloud Portfolio

Cloud Consulting



Cloud Services



Cloud Infrastructure



Data Center



Data Protection



Customizing Microsoft Office 365 for your needs

In addition to an assessment and migration services, CBTS provides Customers the ability to submit break/fix incidents to CBTS' ENOC for Office 365 products and access to help-and-how-to support for Office 365.




Our Microsoft Office 365 services include:

- A detailed and expertly-led project kickoff with key stakeholders.
- Documentation and assessment of your existing environment to determine scope and timeline.
- An extensive Active Directory health check.
- Design and configuration of Office 365 tenant environment.
- Azure Active Directory Connect installation and configuration.
- E-mail migration from Exchange, IBM Notes, or G Suite
- Office 365 Licensing and Billing support.
- Onboarding and Activation support.
- Office 365 Administrator support.
- Cloud break/fix support.

Why CBTS for Microsoft Office 365 migration services

With over 30 years experience delivering the technologies that enable organizations to achieve their goals, CBTS understands the challenges IT departments face when moving to the Microsoft Office 365 cloud stack and the long-term effects of poor implementation.

Common challenges we've helped organizations overcome include issues with Active Directory, non-compliance of Exchange servers, SharePoint servers running on different versions, lack of patch management, and outdated software licenses. With our CBTS professional services team on your side, your organization can make the transition to Microsoft Office 365 cloud effectively, bringing your business to the next generation of intelligent computing.

 <p>Assess</p> <ul style="list-style-type: none"> • Document, understand, and evaluate your current environment. • Determine outcome-based goals, timelines, and responsibilities. 	 <p>Migrate</p> <ul style="list-style-type: none"> • Design, configure, and set up your new customized Microsoft Office 365 Suite. • Move e-mail data from legacy to a newly designed Microsoft Office 365 environment. 	 <p>Support</p> <ul style="list-style-type: none"> • Technical help and how-to support for IT administrators managing Microsoft Office 365. • The support covers components delivered within Office 365.
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